

FAQ

Frequently asked questions

We now have an FAQ list that we hope will help you answer some of the more common ones.

Q: How do I register for the Congress?

A: In order to register for the Congress, please [click here](#).

Q: How can I pay the registration fees?

A: Payment of registration fees can be made by credit card or bank transfer. For full details please [click here](#).

Q: Can I receive an invoice under the sponsoring Company/Hospital's name?

A: Yes. During the registration process, you are required to insert Invoice Details, this information will appear on the invoice you receive by email when completing the registration process.

Q: Can I register for the Congress without paying?

A: Yes, but your registration will be confirmed only when full payment is received.

Q: Can I register before the early fee deadline and pay later?

A: In order to benefit from the early fee registration discount, payment must be received before the deadline.

Q: Can I register onsite?

A: Yes. Onsite registration is available during the Congress days. Onsite fees will apply.

Q: What does my registration fees include?

A: For full detailed entitlements, please [click here](#).

Q: Will I receive a confirmation letter after I have finished registering?

A: Yes. A detailed confirmation letter and receipt will be sent to you by email as soon as payment is received, and registration is completed. You may use this confirmation letter for visa application purposes.

Q: Is it possible to change the Registration Category:

Up to 22 June, 2022, you will be able to change your registration category at no charge. For example, if you registered to attend in-person in Budapest, you will be able to change your registration category to Online and receive a refund of the difference in fees. Please note that when changing your registration category, the fee that will apply will be based on the registration fee and category applicable at the time the change is made.

As of 23 June, 2022, there will be no refunds for changing your registration category. Should you wish to upgrade your registration from Online to in-person attendance, you will be required to pay the difference applicable based on the registration fee and category at the time the change is

made.Coming soonQ:What are the General Covid Safety Measures in the venue as of now?

A:We will adhere to the local guidelines and for now all participants are expected to:

- Wear masks indoors
- Show proof of vaccination/recovery/negative test result with identification

Abstract submission for IUMS 2022 will be open in February 2022. You can find answers to some frequently asked questions below:

Q: If I submit an abstract do I have to attend the Congress?

A: All accepted abstracts will be scheduled in the Scientific Program either as oral presentation, e poster discussion or e poster viewing. It is expected that at least one author of the abstract attends the congress to present the work and answer questions. Only abstracts of registered participants will be scheduled in the Scientific Program.

Q: I have submitted an abstract, when will I know if it has been accepted?

A: Only after all abstracts have been reviewed by the Scientific Committee will notifications be sent to the abstract submitter. Every effort is made to conclude this process within one month after the abstract submission deadline or extended abstract submission deadline in case there is an extension.

Q: How can I make changes to an abstract I have already submitted?

A: You may enter the Abstract Submission system with your

username and password.

The submission form allows you to store your abstract as a DRAFT until the deadline. After the deadline, if not submitted, drafts will be deleted.

Click on the SUBMIT button at the end of the process in order to submit your abstract. You can make changes to your submitted abstract by the deadline.

If you have already clicked on SUBMIT and you wish to edit your abstract you will be required to click on the "reopen" icon. Please make sure to SUBMIT after your edits to keep any changes that were made.

After the submission deadline abstracts cannot be modified or corrected.

Q: If my abstract is accepted, where will it be published?

A: Copies of your accepted and registered abstracts will be published on the congress website/online journal supplement/program.

*We need to check for the online supplement at the next call. I don't have information whether we will have this.

Q: I am having trouble logging into the abstract submission system – my username/password is not working.

A: Please try one of the following options via the abstract submission page:

In case you are using "Internet Explorer", please try another internet browser, e.g. "Google Chrome" or "Mozilla".

When you copy and paste your username and password please make sure there is no extra space at the beginning or the end of them.

Please note that the username or ID received when registering for the Congress is different from the abstract submission. Please use the abstract submission username or “create new account” option.

For any issues with your password please click on “Forgot my password” and you will be able to receive a new one.

Q: My abstract has been accepted but I do not have a copy. Are you able to send one to me?

A: Please enter your account to see the abstract you have submitted. This option is possible also after the submission deadline.

Q: I would like to delete my abstract. Can you please delete it for me?

A: You are able to delete your abstract until the abstract submission deadline. After the deadline please contact us via the form [here](#). Q: How do I apply for a visa to visit the Netherlands?

A: Visa regulations depend on your nationality and country of origin. Nationals from certain countries that are travelling for business and tourism purposes are allowed to enter the Netherlands without a visa. [The Visa Advisor](#) helps you determine whether you need a visa, and if so what type. If your country of origin is not listed, we advise you to contact your local Dutch Embassy or Consulate for official instructions on the specific visa regulations and application procedures that may apply to you.

Further guidelines can be found on the [website](#) of the Government of the Netherlands.

It is the responsibility of the participant to obtain a visa if required.

Q: Where can I get a Congress invitation letter so that I can apply for a visa?

A: Invitation letters for visa purposes are available only to registered participants. The option to issue an invitation letter is available within the registration process. At the end of the registration process, you will be able to generate an invitation letter, and you will also receive a confirmation email with a link to the invitation letter.

Q: Is it possible to send an official invitation letter directly to my local Consulate?

A: Unfortunately, we are unable to send invitation letters directly to consulates. Invitation letters are prepared solely for individuals and are mailed directly to them.

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